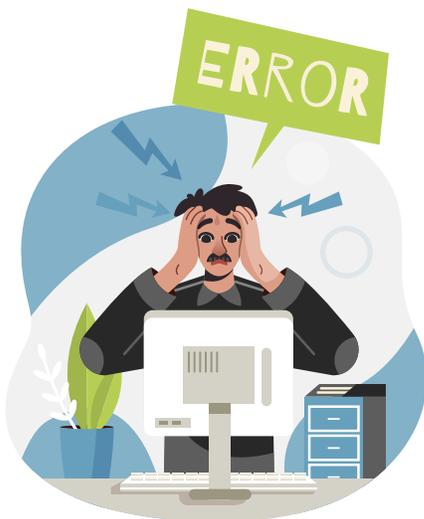


# PORT GENIE 2025

## The Challenge

Porting numbers for VoIP customers today can be surprisingly complex, and the challenges usually come from a mix of technical hurdles, carrier rules, and human factors. The biggest pain points include:



- **Different Carrier Rules** – No standard process, forms, or timelines.
- **Bad or Missing Information** – Small data errors cause rejections and delays.
- **Slow Timelines** – Ports can take days or weeks to complete
- **Manual Work** – Email and spreadsheets lead to errors and slowdowns.
- **Too Many Parties** – Back-and-forth between carriers and customers causes bottlenecks.
- **Service Risks** – Poor timing can mean downtime or lost service.
- **No Visibility** – Hard to track port status in real time.

VoIP providers, telecom resellers, and MSPs managing multiple clients all face frequent number porting requests when onboarding new customers or migrating existing ones.

**Port Genie** offers a centralized, **scalable solution that automates LNP workflows across various carriers**, reducing manual intervention, minimizing delays, and lessening administrative burdens—ultimately ensuring smooth transitions, quick turnaround times, and enhanced customer satisfaction.



## Solution

# PORT GENIE 2025

Port Genie offers a seamless and efficient solution for managing Local Number Portability (LNP). Designed for VoIP providers, businesses, and telecom administrators. Port Genie simplifies the number porting process, reducing delays and ensuring a smooth transition with minimal disruption.

## Key Features & Capabilities

- **Automated Port Requests** - Submit and track port orders in real-time.
- **Porting Accuracy** - Pull CSRs from Losing Carriers\*
- **Status Notifications & Alerts** - Stay informed at every stage of the porting process.
- **Error & Rejection Management** - Quickly resolve porting issues with built-in troubleshooting tools.



## LNP Management

- Pull CSR Data Automatically
- Real-Time Port Status Track

### ✔ Efficiency

Reduce manual tracking and errors with automation.

### ✔ Transparency

Gain full visibility into the status of every number.

\* - *Optional, where available*

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