

MIX Hosted PBX Features List

User Features

Anonymous Call Rejection
 Attended Transfer
 Blind Transfer
 Busy Lamp Field
 Call / Number Blocking
 Call Forwarding
 Call Forwarding Always
 Call Forwarding Busy
 Call Forwarding No Answer
 Call Forwarding Not Reachable
 Call Logs *(Inbound/Outbound)*
 Call Notify
 Call Pick Up
 Call Return
 Call Status *(Real-Time Via User Portal)*
 Call Transfer
 Call Waiting
 Calling Line ID Delivery
 Contact List
 Customizable Greetings
 Default Greetings
 Dial by Contact Name
 Direct Inward Dialing
 Do Not Disturb
 Find Me / Follow Me
 Inbound Call Handling Rules
 Last Number Redial
 Message Waiting Indicator
 Name Recording
 Personalized Music-on-Hold
 Phone Status
 Privacy
 Selective Call Acceptance
 Selective Call Rejection
 Shared Call / Line Appearance
 Simultaneous Ring *(Personal)*
 Three-Way Call
 Unique Ringtone
 User Portal Access
 Voicemail

- o Email Notification
- o Voicemail Forwarding
- o Forwarding to Email
- o User Portal

Group Features

User Features Plus:
 Attendant Console
 Automatic Call Distribution *(ACD)*
 Account / Authorization Codes

- o Authorization Group Codes

 Business Trunking
 Call Detail Records
 Call Intercept
 Call Park

- o Directed
- o Dynamic

 Call Pick Up Group
 Call Queues
 Calling Group ID Deliver
 Calling Plans *(Incoming, Outgoing)*
 Configurable Extension Dialing
 Configurable Feature Codes
 Department Support
 Device Inventory
 Extension Dialing
 Group Announcements
 Hot Desking / Hoteling
 Hunt Groups
 Intercept by Group
 Intercom
 Intercom Transfer
 Malicious Call Trace
 Music-On-Hold
 Office Manager Portal

- o Active Calls
- o Auto Attendant Designer
- o Call Records
- o Call Statistics
- o Conference Bridge Configuration
- o Device Provisioning
- o Moves, Adds, Changes
- o Music on Hold Upload
- o Queue Management
- o Voicemail Management

 Paging
 Presence *(User Status)*
 Printable Group Directory
 Silent Monitoring
 Time Of Day Routing

Optional Upgrades

Additional Phone Numbers
 API Availability
 Auto Attendants

- o Personal Auto Attendants
- o Scheduled Auto Attendant
- o Chained Auto Attendants

 *Call Recording *(Optional Feature)*
 *Inbound Caller ID *(Optional Feature)*
 Receptionist Console
 UCFone Mobile App
 Voicemail Transcription

