



MIX Hosted PBX Features List

As Of February 2020

USER FEATURES

- Anonymous Call Rejection
- Attended Transfer
- Blind Transfer
- Busy Lamp Field
- Call / Number Blocking
- Call Forwarding
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Not Reachable
- Call Logs (Inbound/Outbound)
- Call Notify
- Call Pick Up
- Call Return
- Call Status (Real-Time Via User Portal)
- Call Transfer
- Call Waiting
- Calling Line ID Delivery
- Contact List
- Customizable Greetings
- Default Greetings
- Dial by Contact Name
- Direct Inward Dialing
- Do Not Disturb
- Find Me / Follow Me
- Inbound Call Handling Rules
- Last Number Redial
- Message Waiting Indicator
- Name Recording
- Personalized Music-on-Hold
- Phone Status
- Privacy
- Selective Call Acceptance
- Selective Call Rejection
- Shared Call / Line Appearance
- Simultaneous Ring (Personal)
- Three-Way Call
- Unique Ringtone
- User Portal Access
- Voicemail
 - Email Notification
 - Voicemail Forwarding
 - Forwarding to Email
 - User Portal

GROUP FEATURES

User Features Plus:

- Attendant Console
- Automatic Call Distribution (ACD)
- Account / Authorization Codes
 - Authorization Group Codes
- Business Trunking
- Call Detail Records
- Call Intercept
- Call Park
 - Directed
 - Dynamic
- Call Pick Up Group
- Call Queues
- Calling Group ID Deliver
- Calling Plans (Incoming, Outgoing)
- Configurable Extension Dialing
- Configurable Feature Codes
- Department Support
- Device Inventory
- Extension Dialing
- Group Announcements
- Hot Desking / Hoteling
- Hunt Groups
- Intercept by Group
- Intercom
- Intercom Transfer
- Malicious Call Trace
- Music-On-Hold
- Office Manager Portal
 - Active Calls
 - Auto Attendant Designer
 - Call Records
 - Call Statistics
 - Conference Bridge Configuration
 - Device Provisioning
 - Moves, Adds, Changes
 - Music on Hold Upload
 - Queue Management
 - Voicemail Management
- Paging
- Presence (User Status)
- Printable Group Directory
- Silent Monitoring
- Time Of Day Routing

OPTIONAL UPGRADES

- Additional Phone Numbers
- API Availability
- Auto Attendants
 - Personal Auto Attendants
 - Scheduled Auto Attendant
 - Chained Auto Attendants
- *Call Recording (Optional Feature)
- *Inbound Caller ID (Optional Feature)
- Receptionist Console
- UCFone Mobile App
- Voicemail Transcription